

PAYMENT METHODS

Walk-Ins/Drive-Thru

McAllen Public Utility
1300 W. Houston Ave, McAllen, TX 78501

Phone

Mon & Fri 8:00 AM to 5:00 PM
Tue-Thu 8:00 AM to 6:00 PM
(956) 681-1600

Online

Visit MyBills @ mpu.mcallen.net
Register today and gain access to:
View your Current or Previous Utility Bills,
Pay Current or Previous Balance(s),
Setup Automatic Bank Draft, View Payment History,
View Consumption Chart



A \$2.75 convenience fee will be charged per credit/debit card or echeck transaction.

CONTACT INFO

(956) 681-1600

Lobby Hours:

Mon-Fri 8 AM to 5 PM

Drive-Thru Hours:

Mon & Fri 7:30 AM to 5:30 PM
Tue-Thu 7:30 AM to 6 PM

Phone Hours:

Mon & Fri 8:00 AM to 5:00 PM
Tue-Thu 8:00 AM to 6:00 PM

IVR:

Available 24 hours a day
7 days a week



PAYMENT METHODS & HOW TO READ YOUR BILL

McAllen Public Utility
1300 W. Houston Ave, McAllen, TX 78501



There is no need to wait in line!

IVR PAYMENT SYSTEM!

Interactive Voice Response (IVR) is a technology that allows a computer to interact with humans through the use of voice and/or input via keypad. This IVR system is available for payments 24 hours a day 7 days a week.

For questions on your bill please call:

Water Services

Customer Relations: 681-1600

Trash Pickup/Sanitation

Public Works: 681-4000

For all other city services

Operator: 681-1000

Visit Us Online @

<http://mpu.mcallen.net>



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